



Gabriel Setznagl

Contact

comercialgabrielsetznagle@gmail.com

Social media

Linkedin: @gabriel-setznagl
Github: @Setznagl

Address

Londrina, PR, Brasil

Learning interests

- SAP ABAP
- Game Development
- UI UX

Hobbies

- Reading
- Running (just a little bit)
- Hardware reviews
- Ping Pong , snooker , chess and checkers

PROFILE

I'm Gabriel Setznagl, a 24-year-old remote tech support with a passion for Software Engineering. Constantly expanding my skill set. I have knowledges in HTML, CSS, JavaScript, Java, Node.js and Angular. I'm adept at utilizing tools like Figma, MySQL, and Notion for efficient workflow management. Eager to collaborate and innovate, I'm ready to contribute to any team's success with expertise.

EDUCATION

College student in Software Engineering at Anhanguera Ampli (Expected course completion date: July 28, 2025.)

WORK EXPERIENCE

Service Desk Analyst N1 - Atos, 2023 (December)

- Helpdesk support enviroment for audit customer
- Call handling and backlog ticket management
- Zero trust policy for software/network/website use
- Simple windows and ms-office repairs and instructions

Tech Consultancy and Salesperson Lead, C&A 2022 (April) - 2023 (October)

- Mobile hardware consultancy
- B2C sales
- Contribuii na soluçao de problemas relacionados a bancos de dados
- Star of the month and store with second best result in the state of Paraná (2023)

HARD SKILLS

- HTML5
- CSS3
- Javascript
- Java
- NodeJs
- MySQL
- Git & Github
- Angular

SOFT SKILLS

- Troubleshooting
- Backlog management
- Small groups leadership
- Deal with KPI pressure
- Optimize work process
- Adaptative communication

LANGUAGES

- Brazilian Portuguese: Native
- English: Between B1 - B2